







# Francis Francis for illy Y5 Milk, Espresso and Coffee Machine

## QUICK START GUIDE

### PREPARE MACHINE FOR USE

- Step 1** Pre-wash water and milk tanks with soap and hot water, then rinse and dry.
- Step 2** Fill water tank to max line (33 oz.).
- Step 3** Push water tank into machine completely.
- Step 4** Turn machine power switch on. Wait until LED cup icons no longer flash on top of machine. Machine will be ready in less than one minute.
- Step 5** Place a large mug on tray and press the water icon , without any capsules in the machine. Repeat this process until water tank is empty, then refill to max line. Filtered water is recommended.
- Step 6** Repeat step 5 by, placing a mug on the tray and filling the milk tank with water and pressing the milk icon  to flush all the water out of milk tank. This will pre-clean the milk function prior to preparing beverages.

### BREW COFFEE OR ESPRESSO

- Step 1** Place an iperEspresso espresso or coffee capsule into the capsule holder by lifting the lever.
  - Step 2** Close the lever by pushing down completely, until tightly closed.
  - Step 3** Place your cup or mug in the appropriate tray.
  - Step 4** Select your beverage by touching the small cup  (for ESPRESSO) or Mug  (for COFFEE) icon. Serve immediately.
- Machine is pre-set to automatically shut off after approximately 18 seconds. If you want to change this automatic setting, consult your user's manual.*

espresso capsules



coffee capsules



### PREPARE MILK DRINKS



Ensure milk kit components are properly assembled. Refer to instruction manual and video link: [illy.com/Y5milkoperatingtips](http://illy.com/Y5milkoperatingtips)

Insert milk kit (dispensing spout) firmly into the hole on left side of the machine.




Fill the milk tank to the max line (16.9 oz.) with cold milk.

Make sure milk tube is pushed through the opening by aligning the rubber tube's tab flush to the inside of the milk lid (see step 3 on reverse side). Check milk tube "mouth" is protruding on outside of lid. Place lid on top of the milk tank.



Attach milk tank to machine by pushing the exposed tube into the black spout on machine to firmly attach.

Place an iperEspresso capsule into the capsule holder by lifting the lever. Close the lever by pushing down completely, until tightly closed. Place your cup in the appropriate tray.

You can easily prepare milk based beverages by selecting ,  latte macchiato, or  steamed milk.

## Y5 MILK CLEANING AND MAINTENANCE



Remove the milk tank lid and empty its contents. Remove milk tube by holding the tab and rotating it. Wash the milk tank lid with hot water.



Wash the milk tube with hot water.



Insert milk tube in the lid first. Then align and connect the tube's tab flush to the inside of the lid.



Remove the milk kit (dispensing spout).



Remove the milk kit components. Empty any water or residue out of the transparent tube by gently pressing.



Remove the final connector. To ensure correct milk frothing, always check that the micro hole inside the upper tube is not clogged.



Remove the end that must be inserted in the machine. Remove the upper pipe. Wash all components with hot water.



Dry all components and insert them into the milk kit (dispensing spout).



Fill the milk tank with hot water and rinse for fast cleaning. Or, to complete a full cleaning cycle, fill milk tank with water and press the milk (☐) icon.



Attach the milk kit to the machine until it locks in place (see step 2 on reverse side). Then attach the milk tank to the milk kit by connecting and locking into place.

## TROUBLE SHOOTING

PROBLEM	CAUSE	SOLUTION
The machine does not dispense frothed milk.	<ol style="list-style-type: none"> <li>Milk type not suitable for this preparation.</li> <li>Milk tube is not positioned correctly in milk tank lid or not securely attached to milk kit.</li> <li>Milk kit components dirty or clogged by milk from previous use.</li> <li>Not enough milk in the tank.</li> <li>The milk kit upper tube is clogged.</li> </ol>	<ol style="list-style-type: none"> <li>Use cold whole milk.</li> <li>Make sure milk tube mouth is protruding on outside of lid and that it is locked securely into milk kit.</li> <li>Wash the milk dispensing spout and milk kit components to ensure no dried milk is inside, blocking the flow. Double check upper clear tube is not clogged.</li> <li>Fill the milk tank up to at least the MIN level.</li> <li>Disassemble the milk kit, remove the upper tube and thoroughly clean it as described above.</li> </ol> <p>Learn more here: <a href="http://illy.com/Y5milkoperatingtips">illy.com/Y5milkoperatingtips</a></p>
The machine does not brew coffee or espresso.	<ol style="list-style-type: none"> <li>Water tank not inserted correctly.</li> <li>Lime scale on internal components.</li> <li>Failure to start the pump.</li> </ol>	<ol style="list-style-type: none"> <li>Make sure the tank is fully and securely inserted.</li> <li>Descal the machine as described in the descaling section of the manual.</li> <li>Dispense water with no capsule in the compartment by pressing the water (☑) icon.</li> </ol>
Water leak.	<ol style="list-style-type: none"> <li>The water tank is not correctly and/or not completely inserted.</li> <li>The milk kit is not correctly and/or not completely inserted.</li> </ol>	<ol style="list-style-type: none"> <li>Make sure that the water tank is completely inserted.</li> <li>Make sure that all the milk kit components have been correctly assembled and inserted.</li> </ol>
Cleaning of the machine.	<ol style="list-style-type: none"> <li>The cleaning procedure is too long/complicated. Are there other suggested cleaning methods for milk kit components?</li> <li>How often should milk kit components be cleaned?</li> </ol>	<ol style="list-style-type: none"> <li>We suggest to dispense hot water into a container and immerse milk kit components to avoid milk solidifying and clogging the tubes. You may also add Rinza, a special cleaning agent, to hot water and safely soak the milk kit components for 30 minutes.</li> <li>Daily and after a descaling cycle.</li> </ol>